

## Skin Hunger: Audience Experience FAQs

### *Is Skin Hunger Covid-19 safe?*

Skin Hunger is a fully Covid-19 secure experience for three audience members at a time, who will always be socially distant from each other. The installation utilizes plastic sheeting, thoroughly disinfected between audience members, to enable intimate encounters between performers & audience whilst keeping everyone safe.

### *What PPE will I need to wear?*

Audience members must wear a mask during the experience; we ask that you bring your own mask with you. If you are medically exempt from wearing a mask, please indicate this in the Order Form, once you've selected your tickets. Plastic gloves will be required for part of the experience & will be provided. Audience members will need to sanitize their hands on entry; hand sanitizer will be available.

### *Where is the venue?*

The hidden chapel is located on Shaftesbury Avenue; the map is [here](#). We will be using the entrance at 136 Shaftesbury Avenue; the wooden door between Wing Stop & Goldwell Academy. The designated queue will be clearly marked outside.

### *When should I arrive?*

Please arrive five minutes before the specified start time. Join the marked queue outside Stone Nest and quote the name on the booking to the Front of House Manager, who will let you in at the start time.

### *Is the experience seated or standing?*

Audience members will be standing throughout the experience and walking through the installation. Please wear flat shoes

### *Is the experience accessible for wheelchair users?*

We unfortunately cannot accommodate electric wheelchairs. We can accommodate manually operated wheelchairs via a temporary ramp; please answer the wheelchair user question on the order form, once you've selected your ticket, and indicate if a Companion will be accompanying you.

### *Is the experience accessible for Deaf & hard of hearing audience members?*

We have provision for BSL interpreted shows on the 22nd November, on request & subject to availability. To book a BSL interpreted show, please select an entry on the 22nd November & then answer the BSL question on the Order Form. We will then be in touch with you by email to confirm. Please book for these shows no later than 5th November.

### *What is the venue like?*

Please be advised that this unique venue has no central heating, so will be cold! No cloakroom or catering facilities will be available; please do not bring large bags with you. Toilets, which will be regularly cleaned, will be available before but not after the show.

### *What happens if I'm late?*

Any latecomers will only be admitted until 15 minutes after the start time; please call the Box Office number on 07927 170421 if you are running late, so we can plan for your arrival.

### *I can't make it anymore, what should I do?*



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Please contact [admin@danteordie.com](mailto:admin@danteordie.com) as soon as possible to inform us. We will make every effort to re-sell your ticket; if we do re-sell it, then we will contact you to check whether you wish to donate the cost of your booking to Dante or Die or whether you would like us to issue a refund to your original payment method. This refund will be made within 30 days of the date of your booking.